

STATE OF SOUTH CAROLINA

(Caption of Case)

253432  
BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

DOCKET  
NUMBER: 2014 - 12 - A

(Please type or print)

Submitted by: Time Warner Cable Information Services  
(South Carolina), LLC  
Address: 60 Columbus Circle  
New York, NY 10023

SC Bar Number:  
Telephone: 212-364-8200  
Fax: 704-973-6239  
Other:  
Email: michael.quinn@twcable.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Authorized Utility Representative

**INDUSTRY (Check one)**

- ☐ Electric  
☐ Electric/Gas  
☐ Electric/Telecommunications  
☐ Electric/Water  
☐ Electric/Water/Telecom.  
☐ Electric/Water/Sewer  
☐ Gas  
☐ Railroad  
☐ Sewer  
☒ Telecommunications  
☐ Transportation  
☐ Water  
☐ Water/Sewer  
☐ Administrative Matter  
☐ Other:

**NATURE OF ACTION (Check all that Apply)**

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Affidavit                 | <input type="checkbox"/> Letter                            | <input type="checkbox"/> Request                   |
| <input type="checkbox"/> Agreement                 | <input type="checkbox"/> Memorandum                        | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer                    | <input type="checkbox"/> Motion                            | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review          | <input type="checkbox"/> Objection                         | <input type="checkbox"/> Resale Agreement          |
| <input type="checkbox"/> Application               | <input type="checkbox"/> Petition                          | <input type="checkbox"/> Resale Amendment          |
| <input type="checkbox"/> Brief                     | <input type="checkbox"/> Petition for Reconsideration      | <input type="checkbox"/> Reservation Letter        |
| <input type="checkbox"/> Certificate               | <input type="checkbox"/> Petition for Rulemaking           | <input type="checkbox"/> Response                  |
| <input type="checkbox"/> Comments                  | <input type="checkbox"/> Petition for Rule to Show Cause   | <input type="checkbox"/> Response to Discovery     |
| <input type="checkbox"/> Complaint                 | <input type="checkbox"/> Petition to Intervene             | <input type="checkbox"/> Return to Petition        |
| <input type="checkbox"/> Consent Order             | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation               |
| <input type="checkbox"/> Discovery                 | <input type="checkbox"/> Prefiled Testimony                | <input type="checkbox"/> Subpoena                  |
| <input type="checkbox"/> Exhibit                   | <input type="checkbox"/> Promotion                         | <input type="checkbox"/> Tariff                    |
| <input type="checkbox"/> Expedited Consideration   | <input type="checkbox"/> Proposed Order                    | <input type="checkbox"/> Other:                    |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest                           |  |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit             |  |
| <input type="checkbox"/> Late-Filed Exhibit        | <input checked="" type="checkbox"/> Report                 |  |



2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

RECEIVED

2014 NOV 17 PM 12: 2

SC PUBLIC SERVICE  
COMMISSION

November 14, 2014  
**Via Overnight Delivery**

Clerk's Office  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Columbia, SC 29210

RE: Time Warner Cable Information Services (South Carolina), LLC d/b/a  
Time Warner  
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Time Warner Cable Information Services (South Carolina), LLC d/b/a Time Warner. No check is enclosed as there are no remittance fees due.

In 2013, Time Warner Cable Information Services (STATE), LLC d/b/a Time Warner Cable ("TWCIS") provided telecommunications services in STATE. TWCIS' affiliate, TWC Digital Phone LLC, provides interconnected VoIP services in STATE, although it does not do so pursuant to a certificate of public convenience and necessity or tariff. The enclosed Balance Sheet and Income Statement of Operations includes information regarding only TWCIS' telecommunications service. TWCIS provides revenue and customer information in this report in connection with the interconnected VoIP services provided by TWC Digital Phone LLC for informational purposes and so that its interconnected VoIP revenue may be subject to the Commission's regulatory fee assessments.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Craig Neeld  
Compliance Reporting Specialist

file: Time Warner Cable Information Services (South Carolina), LLC d/b/a  
Time Warner - Reporting - South Carolina

CN/jg

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☐ IXC        ☒ CLEC        ☐ ILEC        ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Time Warner Cable Information Services (South Carolina), LLC

Company Name

DLNHD

888-890-7515

Telephone #

Dba/fka

60 Columbus Circle

Mailing Address

New York, NY 10023

City, State, Zip Code

1845 Assembly Street

Business Location

Columbia, SC 29206

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

**Charlene Keys                      3347 Platt Springs Road West Columbia, SC 29170**

**A. General Manager (Include Address if different than above)**

803-744-5497

/ 803-251-5345

/ Charlene.keys@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

**Matthew Wesley Brown**

**B. Customer Relations/Complaints Representative (Include Address if different than above)**

919-654-4031

/ 919-654-4048

/ Mathew.brown2@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

**David LaFrance**

**C1. Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above)**

703-561-8841

/ 704-945-1640

/ david.lafrance@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

**800-828-2211**

**C2. Customer Contact (Toll Free Number)**

**Steven Williams**

**D. Engineering Operations (Include address if different than above.)**

919-654-4139

/ 803-251-5354

/ steven.williams@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

**E. Test and Repair (Include address if different than above.)**

888-890-7515

/ N/A

/ DL-NHD-BUFDPED@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Customer Service - Request Customer Complaint or General Manager contacts listed above

**F. Emergencies (During non-office hours)**

888-890-7515

/ 803-251-5345

/ <https://www.timewarnercable.com/Carolinas/about/contactus.ashx>

Telephone Number

/ Facsimile Number

/ E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

<b>Michael W. Quinn, 13820 Sunrise Valley Drive, Herndon, VA 20171</b>		
G.	<b>Regulatory Officer</b> (Include Address if different than above)	
	703-713-1735	/ 704-697-4625 / michael.quinn@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	<b>Michael W. Quinn</b>	
H.	<b>Dual Party Mailings</b> (Name)	
	<b>13820 Sunrise Valley Drive, Herndon, VA 20171</b>	
	(Mailing Address)	
	703-713-1735	/ 704-697-4625 / michael.quinn@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	<b>Michael W. Quinn</b>	
I.	<b>Interim LEC Fund Mailings</b> (Name)	
	<b>13820 Sunrise Valley Drive, Herndon, VA 20171</b>	
	(Mailing Address)	
	703-713-1735	/ 704-697-4625 / michael.quinn@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	<b>Ann Reitter</b>	
J.	<b>Universal Service Fund Mailings</b> (Name)	
	<b>7910 Crescent Executive Drive, Charlotte, NC 28217</b>	
	(Mailing Address)	
	704-731-3123	/ 704-731-1186 / ann.reitter@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	<b>Ann Reitter</b>	
K.	<b>Gross Receipts Mailings</b> (Name)	
	<b>7910 Crescent Executive Drive, Charlotte, NC 28217</b>	
	(Mailing Address)	
	704-731-3123	/ 704-731-1186 / ann.reitter@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	<b>Michael W. Quinn</b>	
L.	<b>Lifeline Mailings</b> (Name)	
	<b>13820 Sunrise Valley Drive, Herndon, VA 20171</b>	
	(Mailing Address)	
	703-713-1735	/ 704-697-4625 / michael.quinn@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address

***This form was completed by***

TECHNOLOGIES MANAGEMENT, INC.  
AS ATTORNEY-IN-FACT  
BY THOMAS M. FORTE

***Signature***

***Title***

***Date***

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
And  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201